



The Latest from Sparrow Care Network

SCN Earns Tier 1 Organized System of Care Designation From Blue Cross

Sparrow Care Network has been awarded Tier 1 status for the Blue Cross Blue Shield of Michigan Organized Systems of Care Program.

In 2010, Blue Cross created an Organized Systems of Care (OSC) program based on “natural communities of caregivers”. The OSC is the Blue Cross version of an Accountable Care Organization. An OSC is a community of Primary Care and Specialty Care Physicians who work together to coordinate and streamline care across all settings for their Patients. The participating Physicians recognize the importance of cost-effective, quality care and have made a commitment to coordinated care processes. While the Patient Centered Medical Home model serves as the foundation for this system of care, an OSC is an expanded, integrated care model to include all Physicians across the continuum of care.

Beginning in 2016, Blue Cross is classifying OSC’s into two Tiers based on per member per month cost performance. The two tiers will then be used to establish pricing and plan designs for the new Blue Cross Personal Choice PPO Product. The purpose of developing OSC tiers is to encourage patients to choose high performing OSCs through varying levels of cost sharing and co-payments. As a Tier 1 OSC, Blue Cross members selecting Sparrow Care Network’s OSC will have lower copays and deductibles, as well as incentives to stay within the Sparrow Care Network OSC for services.

Being recognized by Blue Cross as an OSC and earning a Tier 1 designation are two examples of Sparrow Care Network’s success as we continue to improve the Patient experience, improve the health of Mid-Michigan residents and reduce healthcare costs.

SCN Physician Performance Dashboard Implementation Update

A fully functioning CI organization utilizes sophisticated IT applications to collect data and then provide that data, as well as a data analysis, back to the Physicians for monitoring and measuring their own performance in their specialty Quality Metrics.

To meet this requirement, SCN has selected SPH Analytics (SPHA, formerly Symphony Performance Health) to provide SCN Physicians with the Physician Performance Dashboards. These Performance Dashboards are designed to provide Physicians with a brief and user-friendly summary of their month-by-month performance. The Dashboard will also allow Physicians to view their performance in comparison to their own group and specialty.

SCN is currently implementing the Dashboards in Physician offices. Approximately half of SCN Physician offices are now live on the Dashboard and several more are scheduled in the coming weeks. These Physicians now have the ability to view and monitor their performance in their metrics.

SCN Leadership is continuing to contact Physicians and Practice Leaders to further the implementation process. If you have any questions, or would like to learn more about the SCN Physician Performance Dashboards, please contact Nicole at nicole.allen@sparrow.org or 517.364.8158.

Education Update

Audience: SCN Physicians, Office Leaders and Staff

- **SCN Physician Performance Dashboard Training**
If you are interested in participating in a brief training session on the Physician Performance Dashboard, please contact Nicole at nicole.allen@sparrow.org or 517.364.8158. This is a great opportunity to better understand the functionality of the Dashboard, how to best utilize the Dashboard for your office and earn points towards the Incentive Distribution model.
- **SCN Physician Outreach Campaign**
You can help further the Clinical Integration transformation by having SCN come to your office to provide updates on SCN's 2016 goals, recent developments, a review of the SCN Physician Performance Dashboards, our recently approved Incentive Distribution Model, as well as learning how to be more involved in SCN.

Contact Nicole at nicole.allen@sparrow.org or 517.364.8158 to schedule your meeting today!

Announcements

- SCN remains committed to being Physician-led and Physician-driven. We are now looking for Physicians who are interested in developing and/or vetting Quality Initiatives for 2016. If you are interested in participating with this process for your specialty, please contact Carol McVicker at carol.mcvicker@sparrow.org or 517.364.8156.
- Sparrow and the Tri-County Office on Aging have partnered to provide The Care Transitions Program to improve transitions from the inpatient hospital setting to other care settings for Patients who are at high-risk for re-hospitalization. The goal of the program is to improve quality of care and reduce unnecessary readmissions. Please see attached flyer for more information.
- Sparrow, in collaboration with MSU Sports Medicine, is excited to announce the opening of a new Sports Medicine practice to provide sports concussion care and acute injury treatment. Sports-related head injuries are top-of-mind with the return of pro, college and prep football and are a key concern of parents and coaches. Please see attached flyer for more information.

Choosing Wisely: Evidence-Based Recommendations

For this month's Choosing Wisely recommendations, we are spotlighting Medical Oncology.

The American Society of Clinical Oncology makes the following Choosing Wisely recommendations designed to help clinicians simplify and improve Clinical Oncology:

- Don't perform PET, CT, and radionuclide bone scans in the staging of early prostate cancer at low risk for metastasis.
- Don't perform PET, CT, and radionuclide bone scans in the staging of early breast cancer at low risk for metastasis.

Further in-depth discussion and other practical recommendations can be found through the links below.

Information for Physicians:

<http://www.choosingwisely.org/wp-content/uploads/2015/02/ASCO-Choosing-Wisely-List.pdf>

Information for Patients:

<http://consumerhealthchoices.org/wp-content/uploads/2012/10/ChoosingWiselyCancerASCO.pdf>

Article of Interests

On Oct. 30, 2015, CMS issued their final rule to the Medicare Physician Fee Schedule for 2016, updating payment rates and policies and changes to several of the quality reporting initiatives, including the Physician Quality Reporting System (PQRS).

Read the CMS Fact Sheet on the changes here:

<https://www.cms.gov/Newsroom/MediaReleaseDatabase/Fact-sheets/2015-Fact-sheets-items/2015-10-30-2.html>

Read The Advisory Board Company article on the most important takeaways for medical groups:

https://www.advisory.com/Research/Physician-Practice-Roundtable/Members/Expert-Insights/2015/8-things-physicians-need-to-know-about-the-final-2016-MPFS?WT.mc_id=Email|DailyBriefing+Spotlight|EP|PPR|2015Dec07||&elq_cid=1918201&x_id=003C000001txQH1IAM

How To Learn More

If you'd like to learn more about Sparrow Care Network either via conference call or an informational in-office visit, please don't hesitate to contact SCN leadership.

Questions about Sparrow Care Network?

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**For more information on Clinical Integration, please visit:
SparrowCareNetwork.org**

